



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CISCO-1372

#19  
S. Ford  
3/11/04  
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Technology Center 2100

APPLICANT: Darrell Shively et al.  
SERIAL NO.: 09/410,511  
FILING DATE: September 30, 1999  
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND  
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER  
EXAMINER: Blair, Douglas B.  
ART UNIT: 2142

AMENDMENT

MS NON-FEE AMENDMENT  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

Dear Sir:

This paper is in response to the Office Action dated January 2, 2004. Please amend the above-identified application as shown.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 18 of this paper.